

chez **B**ec

england

Returns Form

We really hope that you will be delighted with your purchase but if for any reason we fail to meet your expectations, you may return or exchange your jewellery within 7 days of receipt. Simply complete this form and send it, along with the goods to be returned, to the address below.

Please send this form, together with the items you wish to return to: Chez Bec, 40 Mount Ephraim, Tunbridge Wells, TN4 8AU.

Providing the items you wish to return are unworn and in a resalable condition with their original packaging, we will issue a full refund or an exchange within 28 days of receipt. Refunds, as well as any excess or credit due on an exchange, will be made to the original payment card used for your order. With UK orders, the first exchange will be sent free of charge but subsequent exchanges will have standard delivery charges applied. International exchanges will be charged standard delivery.

- We can only take responsibility for returns which are received at our warehouse. For your own protection you should obtain a Proof of Posting from the Post Office so that you can claim from them for any lost parcels.
- Please note that we do not refund delivery charges, or the cost of returns postage except where the return is the result of our own error.
- Bespoke items, or items which have been tailored to your individual requirements, cannot be returned unless faulty.
- We are unable to accept the return of earrings in compliance with current Health & Hygiene Regulations.
- We are only able to process returns and refunds when dealing with the original purchaser of the goods.

Name	
Address	
Daytime Contact No.	
Order No.	
Date of Return	
Product Description	
Reason for Return	
Refund or Exchange?	

Please refer our returns & refunds policy at www.chezbec.com for further information. It's only with your feedback that we can continue to improve our service to you. If you have any comments whatsoever or any queries please email us at customercare@chezbec.com or phone us on 0845 6520892.

Thank you for shopping at www.ChezBec.com.